



CUSTOMER SATISFACTION QUESTIONNAIRE

Customer

Name

Phone

E-Mail

Please Place an [X] corresponding to the best answer for each category

CATEGORY	EXCELLENT	VERY GOOD	AVERAGE	NEEDS IMPROVEMENT	POOR	NO EXPERIENCE
Pickup						
Delivery						
Dispatch						
Customer Service						
On Time						
Transit Times						
Rate Quotes						
Pricing						
Reliance Network						
Claims						
Payment						
Web Site						
Communication						
Sales						

Comments:

When completed please email to: dschmidt@mtnvly.com